

BUYER FAQ

Frequently Asked Questions

Straight answers on sampling, sourcing, traceability and terms.

RAISED DRYING-BED INFRASTRUCTURE - ORIGIN PROCESSING CONTEXT.

01 | FAQ

Can I request a sample?

Yes. Buyer covers shipping cost on samples requested.

02 | FAQ

Where does the coffee come from?

Currently Nyeri, Kirinyaga, Thika and Kiambu, Kenya - see Estate Profiles.

03 | FAQ

How is traceability verified?

Where an approved passport has been published, verify at knzimports.com/trace/. Public trace complements supporting documentation; it does not replace it.

04 | FAQ

What's the minimum order?

50kg per lot.

05 | FAQ

What are the payment terms?

Direct bank transfer.

06 | FAQ

What Incoterms do you trade under?

FOB Mombasa.

GENERAL ENQUIRY

Still have a question?

Not covered here? Reach the team directly at ops@thecoffeeconduit.com.